

WebUnit

Frequently Asked Questions

Why do I need a web site?

It is like having a company sales brochure which is accessible 24 hours a day and can be updated quickly as your company grows. It is also surprisingly economical. Can you afford not to have a web site?

Is it expensive to be on the web?

No. Compared with press advertising and printing it is extremely good value with minimal ongoing costs. It also works well to complement existing marketing activities.

My friend says he can 'do' websites, why shouldn't I just use him?

Will your friend work on your behalf regularly to ensure your site can be found on the web, will the site load quickly, be compatible on all browsers, have no coding errors and at the same time look good. Also, whenever you have a problem will he/she be there to resolve it?

When and how do I pay?

We require 50% payment before beginning the project and 50% on completion. We accept cash, cheques or online payments via Paypal.com.

What is a Domain Name?

Put simply a domain name is the address that people use to find you or your company online; it's what you type in the browser's address bar to go to a specific website.

For example, our domain name is: <http://www.web-unit.co.uk>

What is Web Hosting?

Web hosting, also called hosting, is a service provided by a vendor that offers a physical location for the storage of Webpages and files. Think of a Web hosting company as a type of landlord -- they rent physical space on their servers, allowing Webpages to be viewed on the Internet.

Can my existing site and/or domain name be moved across to this site?

Yes-However, your current designer would have to release the Domain Name and the web pages to ourselves. We would be more than happy to take on the further enhancement to your WebPages.

How compatible are the Websites you create?

The Websites we create are very fast loading and compatible with all the major Internet Browsers.

How long will it be before I have my web site up and running?

On average a 5 page website including contact form and all your photos and text would take us up-to 5 working days. Depending on your requirements and the scale of the project we will always give you an idea of how long it will take and we have to-date completed all projects before the given time frame.

How can I be sure I like my new Web Site?

We will also produce your site and load it onto our virtual server. We will then contact you and ask for you to proof read it and let us know that you are happy. We will be happy to provide any changes and if necessary change the site to a completely new theme.

How will the world know my web site exists?

After you have approved the site we will submit its existence to the main Search engine sites. These are the indexes to the internet. It takes anything from 2 to 6 weeks for them to index the site. We submit to AltaVista, AltaVista UK, Infoseek, Google, Excite, Lycos, NorthernLight and HotBot. Don't forget to inform any catalogue sites you have already subscribed to, of the address of your new web site. They will normally add a direct link. Also have it added to all your stationary etc.

What precautions are taken to ensure my site is always available on the internet?

Your site will be held on the Web Servers of UK2 who are the leaders in Web hosting. The Server is located in a secure, specifically built data centre alongside hundreds of other web servers. The server is in a climate controlled environment with power being maintained by UPS (Uninterruptible Power Supply) and automatic generator. Telecommunications Providers routed to three separate hubs. These precautions all ensure your site remains available on the internet.